

Orange Blossom Auto Glass

Standard Auto Glass Warranty for Replacements and Repairs

Windshield and Fixed Glass Replacements

Orange Blossom Auto Glass warrants your windshield or fixed glass installation to be free of defects in materials and leakage due to workmanship for as long as you own your vehicle. Stress breaks or other defects in the glass are warranted for 90 days.

Movable Glass Replacements

Movable glass parts replaced by Orange Blossom Auto Glass are warranted for 90 days against operational failure. We cannot warranty existing mechanical parts. After the replacement, we will vacuum the loose pieces of glass, but fragments can penetrate your seats, carpet, and air vents and therefore we strongly suggest that you re-vacuum to ensure that all fragments have been removed. Any temporary usage restrictions on movable glass parts will be noted by the technician, otherwise you may operate immediately.

Windshield Repairs

Windshield repair is a viable option to restore the integrity of the glass and prevent future spread from a single point of impact. The finished repair will not disappear. The size, age, and cleanliness of the original break can impact the quality of the finished repair although the structural integrity of the glass will be restored. There is a chance that during the repair process, the damage may spread into a crack. If this happens, we will not charge for the repair if a windshield replacement is immediately scheduled. Once the repair process has been successfully completed, if the damaged area spreads or if you are not satisfied with the finished repair, we will credit the cost of the repair towards the price of a windshield replacement. This replacement must be performed by Orange Blossom Auto Glass. If you paid for the repair out of your own pocket, we would issue the credit directly to you. If your insurance company paid for the original repair, credit will be issued to them for the failed repair and applied towards their invoice for the replacement windshield.

Windshield Calibration

Recalibration is guaranteed for one year after the installation or until the next recalibration event, whichever occurs first. A recalibration event is defined by your vehicle manufacturer and includes things such as a vehicle collision, windshield replacement, disconnection or removal of the camera, vehicle re-alignment, tire changes, etc. Please refer to your owner's manual.

Warranty Exclusions

1. All warranty work must be completed by Orange Blossom Auto Glass. Our warranty is limited to vehicles within our service area, as our service area exists at the time of the warranty claim. You will not be compensated for work completed by any other party.
2. Rust- This warranty does not cover leaks, stress cracks, or related damage in connection with installations to vehicles having damage or rust on the pinch weld that has occurred prior to or after our installation is complete. When possible, Orange Blossom Auto Glass technicians will advise you of the existence of such damage or rust prior to removal of existing glass; however, it is often not possible to see rust until the existing glass part has been removed. If rust is discovered, we will follow industry accepted protocol to assess and repair the rusted area. If the rusted area is excessive and requires extensive repair, it will be up to the customer to make such arrangements with a body repair shop of their choice. Orange Blossom Auto Glass is not responsible for the repair of rust on your vehicle, or any cost associated with transporting your vehicle to a body repair facility.
3. Motorhome, school bus and commercial vehicle windshields carry no stress breakage warranty.
4. Materials provided by others- This warranty does not cover any issues associated with materials provided by the customer or other party.
5. Factory original parts obtained directly from the vehicle manufacturer or their licensed representative, are not guaranteed by Orange Blossom Auto Glass against defects. These parts may be guaranteed by the vehicle manufacturer or the licensed representative from which it was purchased. Upon request we will supply a redacted purchase receipt so that you may make a warranty claim inquiry.
6. Non warranty repair work- This warranty does not cover any issues associated with our attempts to reseal or repair the work performed by another auto glass company.
7. Transferability- This warranty applies to the original purchaser only and is not transferrable.
8. In addition, damage not involving defective workmanship or materials is expressly excluded from coverage under this warranty. In no event shall Orange Blossom Auto Glass be liable for incidental or consequential damages relating to the warranty covered issues. In no event shall Orange Blossom Auto Glass be liable for the condition or performance of ancillary items such as wiper motors, wipers, rear view mirrors, HUD, rain sensors, light sensors, heating elements, safety cameras, window motors, window regulators etc.
9. Conditions outside of our control, causing damage to your vehicle, during our processes are not covered by our warranty. (i.e., Damaged wipers due to rust causing the wiper to fuse to the wiper motor.)
10. Aftermarket items installed on your vehicle.

Warranty claims

If you have a concern that is covered by this warranty, you may contact our Customer Service Department at 1-844-384-6224, submit your warranty claim on our website by visiting <https://www.orangeblossomautoglass.com/warranty-information> or email our Customer Service Department at customerservice@orangeblossomautoglass.com and we will replace or repair the

warranted product or correct the defective workmanship without charge at a mutually agreed upon time. To exercise your rights under this Orange Blossom Auto Glass warranty, we may require evidence of installation, such as a copy of the invoice.